Stakeholders involved

* Travel Agency
* Airlines
* Customers
* Credit card companies

Travel Agency functional requirements:

* Have a working website that allows customers to pick and book flights.
* Have an external payment method that allows customers to pay for flights

Ambiguous or missing functional requirements:

* View details of customers that have booked a flight
* Allow the travel agency to book flights on behalf of the customer
* Allow users to create an account
* Have the ability to delete accounts
* The method in which the travel agency retrieves flight details, e.g. airline servers.
* If the prices of a flight changes between pages, does the travel agency update this information?

Non-functional requirements:

* How often the travel agency servers search for flight information
* fast loading times between pages
* Have a website that can handle the incoming traffic
* Secure system that protects user info from hacking

Customer functional requirements:

* Select the type of flight they wish
* Select starting and end destination points
* Select travel and return date
* Use a filter to search by previous parameters
* Browse a selected flight
* Return to the home screen
* Confirm a flight and then input contact information
* Return one page to list of suitable flights
* Have the ability to pay for their flights

Ambiguous or missing functional requirements:

* Can the customer create an account?
* How does the customer retrieve their flight details?
* How many seats can the user book?
* Can the user store contact information?

Non functional requirements:

* fast loading between pages
* secure payment method

Airlines ambiguous or missing functional requirements:

* retrieve customer details from those who booked one of their flights
* Update their flights and how many seats are left
* Does the airline send a booking reference or does the travel agency?

Non-functional requirements:

* How often do their servers notify changes in pricing or seat availability?

Credit card company ambiguous or missing requirements:

* receive their customers details
* Be able to send the money to the travel agency

Non functional requirements:

* How fast is their transaction speed?